

Data Protection Policy

Xometry (Shanghai) Technology Co., Ltd. (“**We**”), Room 5208, Building 5, No. 735 Liyang Road, Hongkou District, Shanghai, China, is considered a “personal information processor” for personal information processed in relation to the website (www.xometry.asia) administrated and operated by it. This Data Protection Policy describes how personal information about you may be used, disclosed and how you can exercise your rights in relation to your personal information.

We consider personal information to be confidential. We protect the privacy of that information in accordance with applicable privacy laws and regulations, as well as our own company privacy policies. These laws and regulations may include, but are not limited to, the Personal Information Protection Law 2021, the Data Security Law 2021, the Cybersecurity Law 2017, and any other applicable legislation and regulations.

If you have any questions or concerns in relation to the process of your personal information, you are always welcome to contact us by sending an email to info@xometry.asia. We will review and respond to your inquiry or request as soon as possible.

This Data Protection Policy was last updated on March 15, 2022.

The Personal Information We Process and Why We Process It

We collect and record the following data received from our customers and suppliers:

- Name
- Email address
- Phone number
- IP address
- Billing address
- Shipping address

This above data comprises personal information of customers and/or data of a company with which we have a business relationship.

Before we process (use) your personal information we need to have a legal basis for doing so. We explain the lawful basis on which we process your personal information in the paragraphs below.

The data and personal information serve to help us fulfill orders received from customers for their benefit. It is necessary that data and personal information from customers be shared with companies fulfilling orders on our behalf. This concerns in particular the transferring of drawings and/or construction diagrams, as well as object descriptions.

Other than for order fulfillment, we also use customer data and personal information in the course of engaging third parties for carrying out tasks such as delivering packages, processing payments, etc. Insofar as such third parties receive personal information of customers and/or other companies, this information may not be further disseminated.

Your consent for the above descriptions of our process of your personal information is mandatory. If you choose not to provide us with your consent to process your personal information (or later choose to withdraw your consent), we will not be able to provide the above-described services to you.

Your Rights in connection with Personal Information

The customer and/or the company has the right to receive, at any time, without specific cause, and at no cost, information concerning its data and personal information stored in our systems. The customer and/or company may at any time demand the blocking, correction, or deletion of the data collected by us. The declaration of consent provided to us for the collection or usage of data may be revoked at any time, without need for specific cause, by contacting the responsible entity.

Our Protection of Personal Information

We have taken extensive technical and operational security precautions in order to protect your personal information on file with us against unauthorized access and misuse. Our safety procedures for protecting against damage, destruction, and unauthorized access are regularly evaluated and updated in accordance with the state of the technological art.

International Transfer

In some cases, we will be transferring personal information to countries outside of your jurisdiction. If it is necessary to transfer your personal information to another jurisdiction outside the Mainland of the People's Republic of China, the transfer will be conducted in strict accordance with applicable laws. Your consent to the international transfer is hereby granted.

Cookies

A cookie is a piece of data stored on the user's computer tied to information about the user. This website may use both session ID cookies and persistent cookies. For session ID cookies, once you close your browser or log out, the cookie terminates and is erased. A persistent cookie is a small text file stored on your computer's hard drive for an extended period of time. Your browser help file contains information and instructions for removing persistent cookies.